

Installation GlobalProtect with Okta MFA

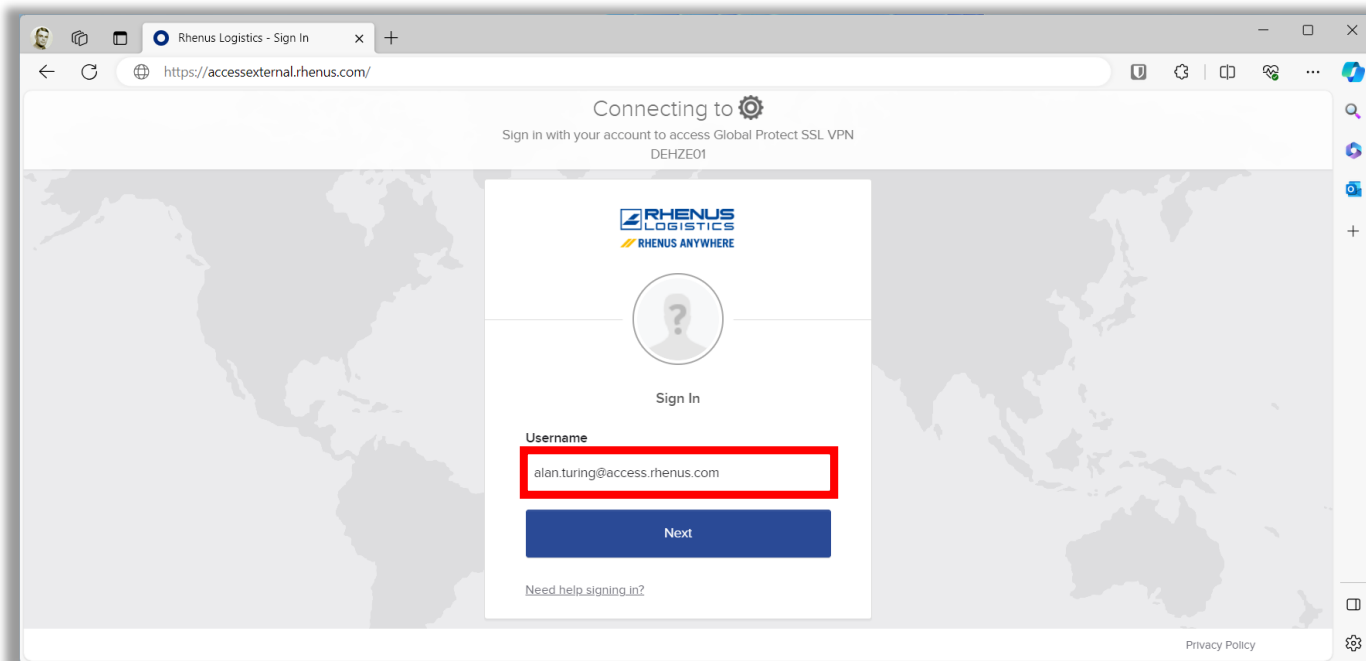
Perform these steps to install *GlobalProtect* with the *Okta Verify* app using the “Installation Packages” for external accounts.



A smartphone with the “*Okta Verify*” app is required. The installation and setup of *Okta Verify* must be completed: The instructions may be found here “[Onboarding Okta Verify with Android or iOS](#)”.

// Step 1: Open your browser

Open your browser and enter this URL: “<https://accessexternal.rhenus.com/>”.



// Step 1: Open your browser

Select the appropriate version and download the installation package.

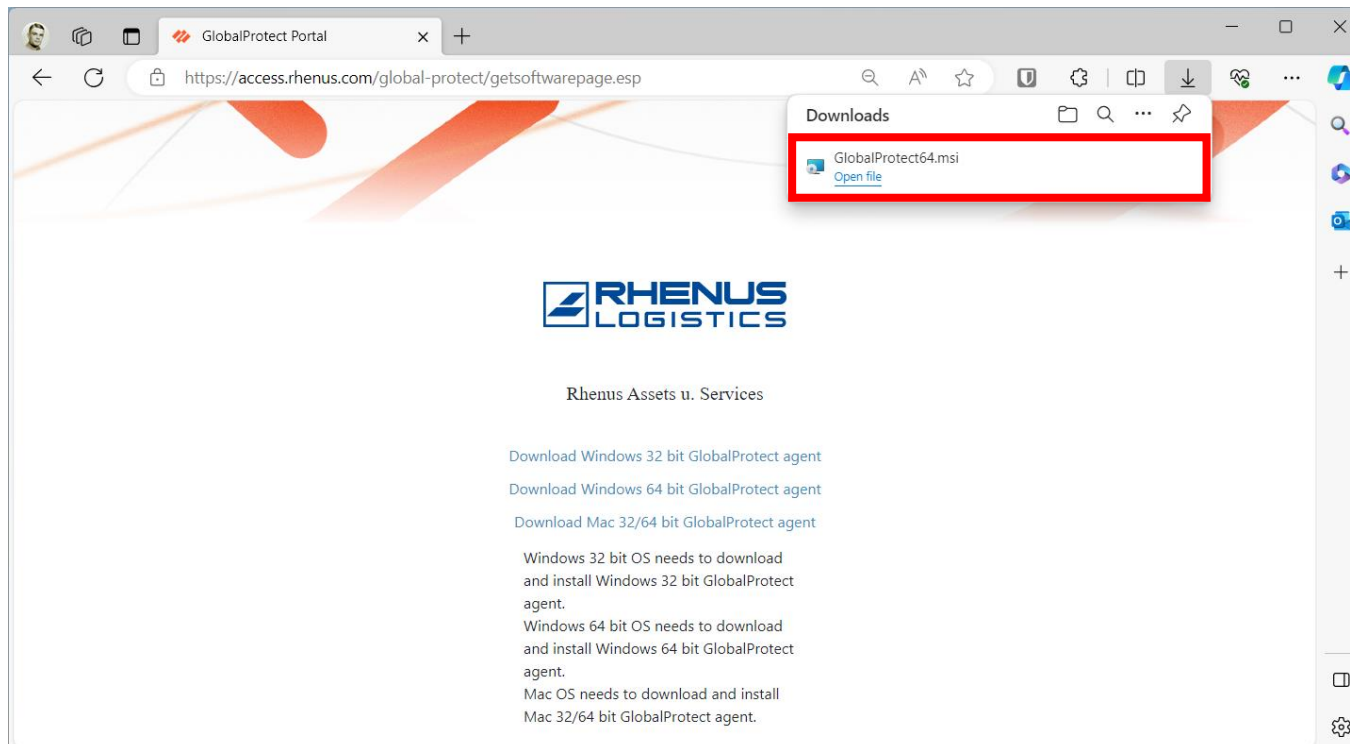
[Download Windows 32 bit GlobalProtect agent](#)
[Download Windows 64 bit GlobalProtect agent](#)
[Download Mac 32/64 bit GlobalProtect agent](#)



// Step 2: Installation

Open the selected installation package and start the installation.

Note:
You need so-called "administrator authorisations" for this process. If necessary, contact your responsible IT department.



// Step 3: Starting of GlobalProtect

After the installation finished, the program will start automatically.

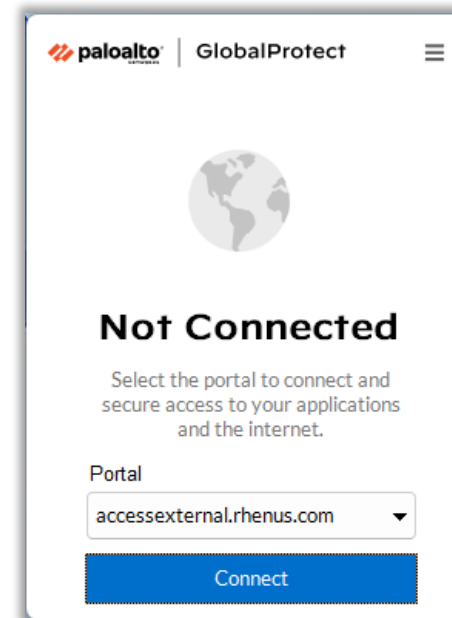
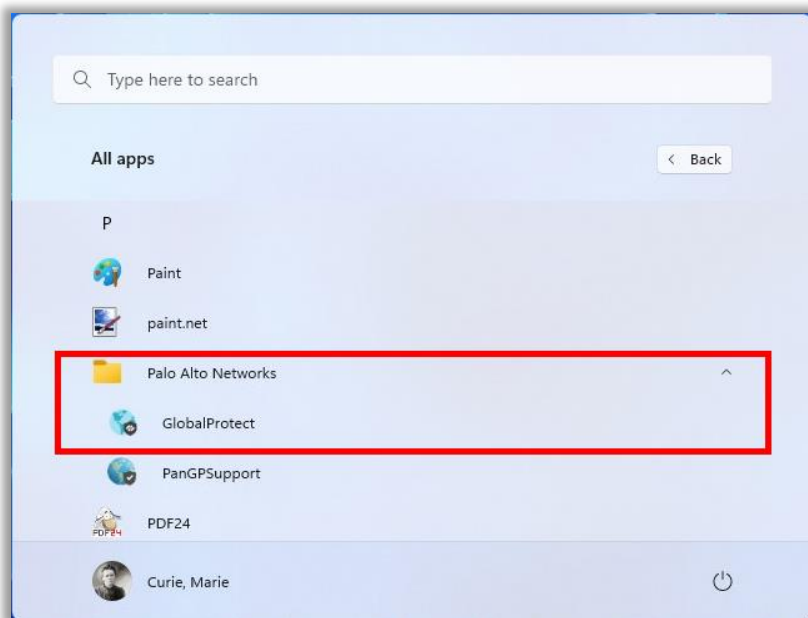
Otherwise start the program "GlobalProtect". It is located here:

1. Click on the "Start" of your Windows installation.
2. Select "Palo Alto Networks".
3. Open "GlobalProtect" with a click on the program icon.

The address of the portal should be:

accessexternal.rhenus.com

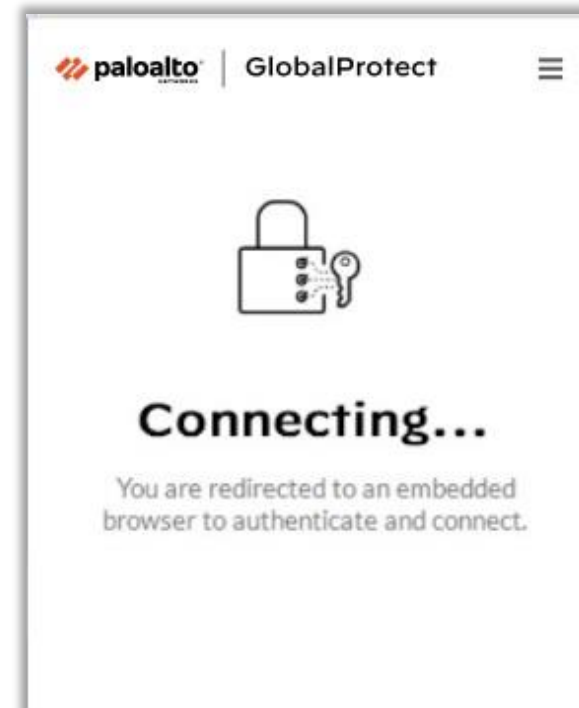
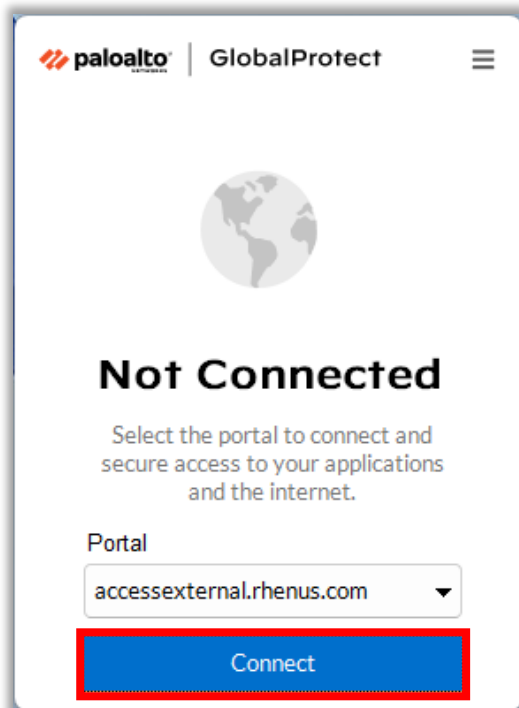
If not, enter the correct address.



// Step 3: Starting of *GlobalProtect*

1. The address of the portal should be:
accessexternal.rhenus.com
2. Click on "Connect".

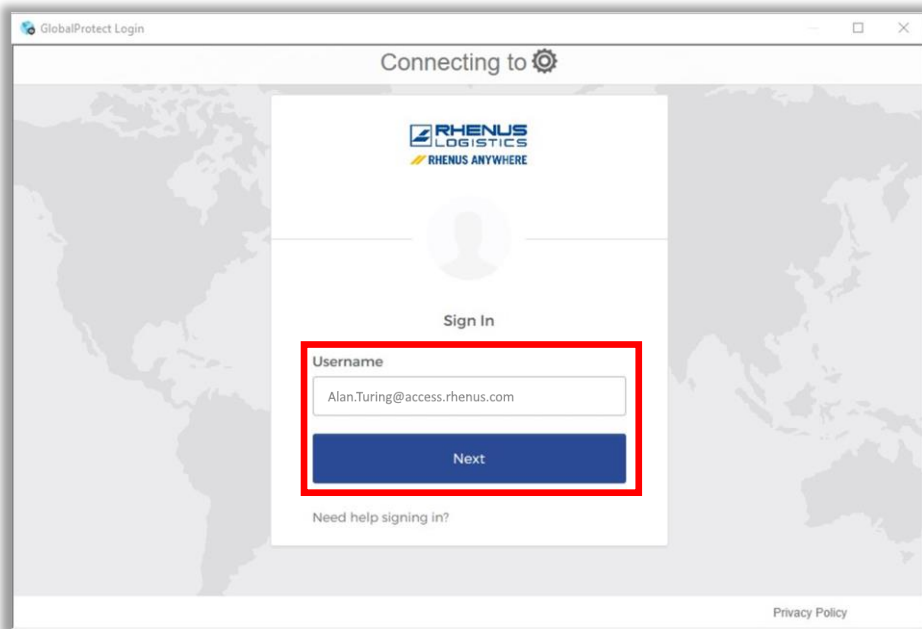
The sign in process starts to connect to the Rhenus network.




/// Step 4: Sign In


To sign in use your Rhenus external email address (@access.rhenus.com) and click on “Next”.


Enter your password for your access to the Rhenus network and click on “Verify”



GlobalProtect Login

Connecting to 


RHENUS ANYWHERE



Sign In

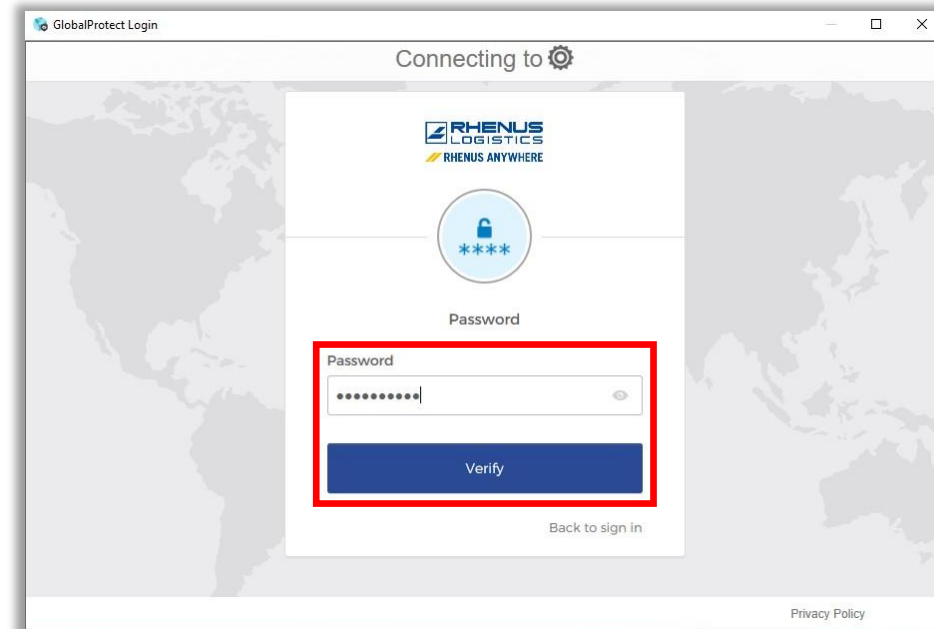
Username

Alan.Turing@access.rhenus.com


Next


Need help signing in?


Privacy Policy



GlobalProtect Login

Connecting to 


RHENUS ANYWHERE



Password

Password

Verify

Back to sign in

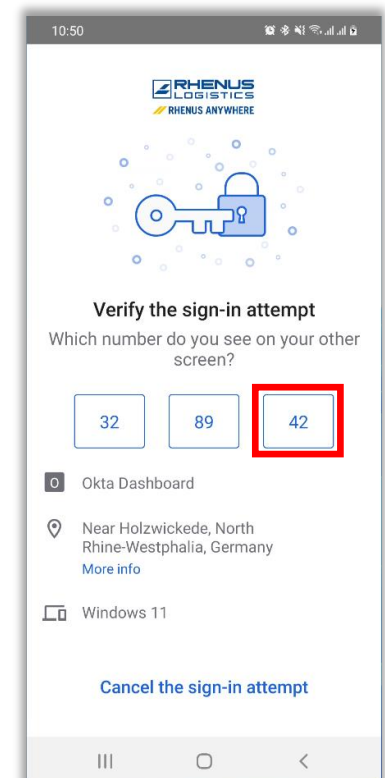
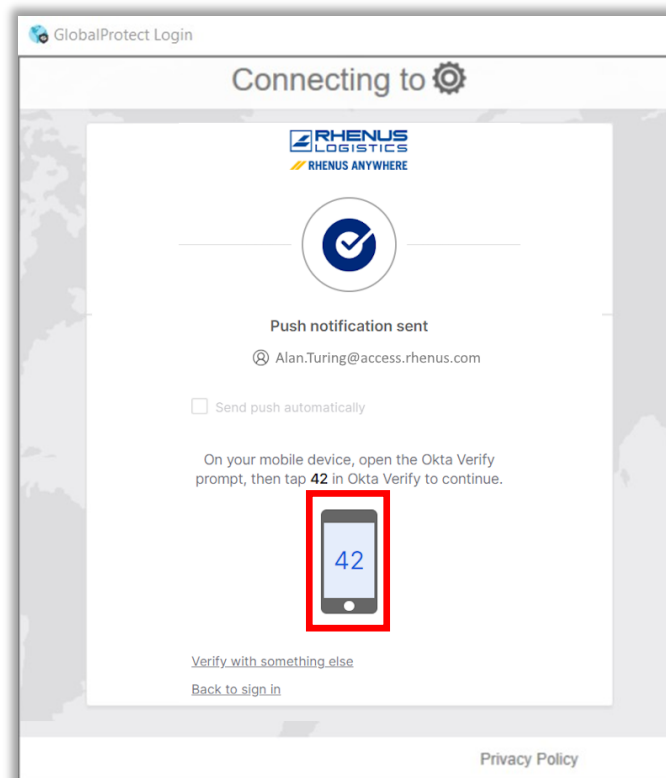
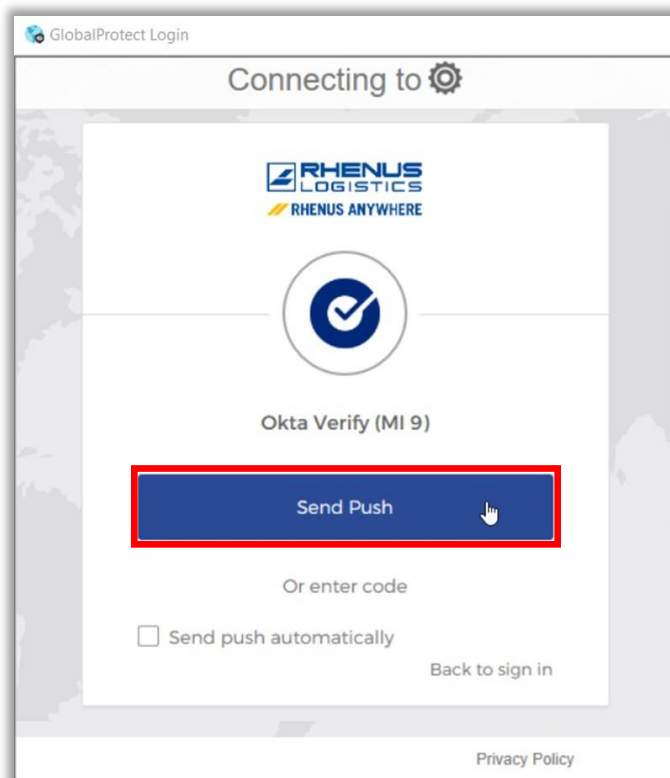
Privacy Policy

// Step 4: Sign In

The next step is to verify the second factor using your smartphone with the installed "Okta Verify" app. Click on "Send Push" to continue the verification process. The registration request will be sent to your smartphone.

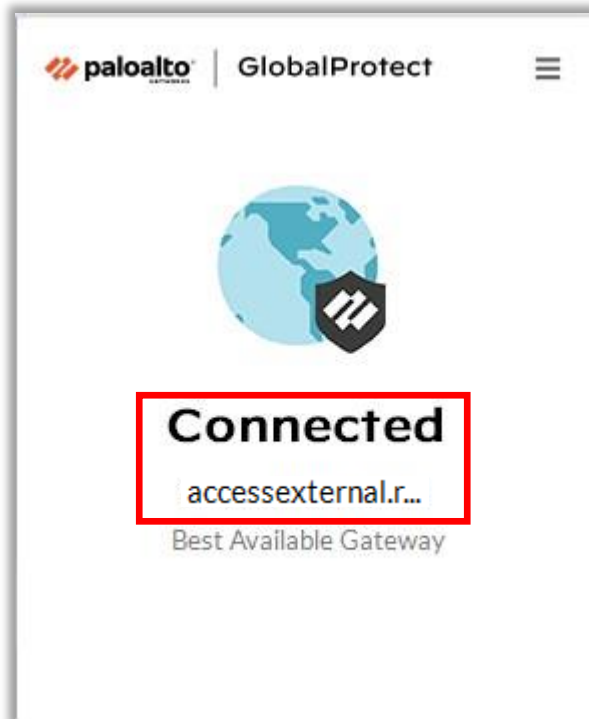
The following screen will appear. It contains the so-called "number challenge":

On your smartphone, tap the number that appears in the browser:



// Step 5: Sign in finished

The secured connection to the Rhenus network has been successfully established.



! For all future connections to the Rhenus network, you have to follow the instructions in **Step 3: Starting of GlobalProtect**.

i The regular procedure has been presented in this document. If there are interruptions or malfunctions, the steps may vary. If necessary, please contact our central Service Desk.
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